

Industry Notice 1/11/2011: Maintenance Outage

The purpose of this notice is to advise the public that the Directorate of Defense Trade Controls (DDTC) systems will undergo network maintenance on Friday, January 14, 2011 from 5:00 p.m. EST until Monday, January 17, 2011 6:00 a.m. EST.

- During this time the DTrade system will be unavailable to accept submissions.
- EFS, ELLIE and MARY will be unavailable.
- The pmddtc.state.gov website will not be available

FURTHER INFORMATION

For Technical Issues:

DTrade Help Desk

Hours: 9am-5pm Eastern U.S. time

Phone: (202) 663-2838

E-mail: dtradehelpdesk@state.gov

For Defense Trade inquiries related to process and status:

Response Team

Hours: 9am-5pm Eastern U.S. time

Phone: (202) 663-1282

E-mail: DDTCResponseTeam@state.gov